

## JOINT THEMATIC REVIEW OF MAPPA IN SCOTLAND

What key outcomes have we achieved?	How good is our delivery of services?	How good is our management?	How good is our leadership?
<b>1. Key performance outcomes</b>	<b>3. Delivery of key processes</b>	<b>4. Policy, service development and planning</b>	<b>7. Leadership and direction</b>
<p><b>1.1</b> Adherence to statutory duties</p> <p><b>1.2</b> Adherence to national guidance</p> <p><b>1.3</b> Outcomes for communities</p> <p><b>1.4</b> Outcomes for those subject to MAPPA</p>	<p><b>3.1</b> Identification and notification</p> <p><b>3.2</b> Assessing risk and need</p> <p><b>3.3</b> Planning for and managing risk</p> <p><b>3.4</b> Access to appropriate services and intervention</p> <p><b>3.5</b> Effective multi-agency working</p>	<p><b>4.1</b> Operational and strategic planning arrangements</p> <p><b>4.2</b> Performance management and quality assurance</p> <p><b>4.3</b> Improvement through self-evaluation</p>	<p><b>7.1</b> Vision, values and culture</p> <p><b>7.2</b> Leadership and governance of strategy and direction</p> <p><b>7.3</b> Leadership of people</p> <p><b>7.4</b> Leadership of change and improvement</p>
<b>2. Impact</b>		<b>5. Management and support of staff</b>	<b>8. Capacity for improvement</b>
<p><b>2.1</b> Impact on communities</p> <p><b>2.2</b> Impact on those subject to MAPPA</p> <p><b>2.3.</b> Impact on staff</p>		<p><b>5.1</b> Staff training, development and support</p> <p><b>5.2</b> Staff deployment and team work</p>	<p><b>8.1</b> Judgement based on an evaluation of performance against statutory obligations and guidance</p> <p><b>8.2</b> Organisational learning and development across responsible authorities</p>
		<b>6. Partnership and resources</b>	
		<p><b>6.1</b> Partnership working</p> <p><b>6.2</b> Management of resources</p> <p><b>6.3</b> Information systems and data management</p>	